

CONNECTLIVE™ TECHNOLOGY 'ONE STEP AHEAD'



POWERFUL SOFTWARE INTEGRATION FOR YOUR BUSINESS

Alliance Association Bank's ConnectLive™¹ platform provides a robust solution enabling you to seamlessly manage the finances of your associations. The ConnectLive™ platform interfaces with the industry's leading software providers, allowing you to see key financial information in one platform. Ask your software provider or bank representative to see if you can ConnectLive™.

BENEFITS FOR YOUR BUSINESS

- View bank balances and perform bank transfers in real time between accounts within the same association
- Review PDF bank statements on demand for each bank account
- Bank transactions from the previous day are matched with corresponding transactions within your software, allowing for quick and accurate bank reconciliation and population of interest and bank fees
- Nightly scheduled processes automatically retrieve and post lockbox transactions from the same banking day
- View the front and back of checks and coupons processed by the lockbox services, as well as the front and back of cashed A/P checks
- If the nightly transaction process detects a returned item (NSF) or chargeback, an alert will be generated notifying users to take the necessary action with the homeowner's account
- A validation file is provided from your software on a daily basis, allowing the lockbox process to either appropriately deposit funds or reject payments – eliminating manual entry on the user's end
- Issue an individual or range of stop payments and receive information regarding the status
- Request a new account to be opened – this action will generate the new account number, provide a confirmation to your team and deliver a notice to the bank
- Extract management company, association and homeowner information required for coupon booklet printing, as well as email addresses
- Request an array of transactions within a specific date range, including same-day transactions

¹ConnectLive™ features are available based on software version and implementation by software vendors.



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Top 10 Best Banks in America Five Years in a Row, 2016-2020



A FULL SUITE OF SOLUTIONS

Alliance Association Bank is a division of Western Alliance Bank. We specialize in providing the community association industry with banking options designed specifically for your unique needs.



WHAT SETS US APART

Alliance Association Bank brings you the best of both worlds: the strong capacity and sophisticated product offerings of a large bank along with the flexibility, commitment and superior service of a more specialized institution that is dedicated to the community association industry nationwide.

Increasing Efficiencies Through Integrations and Technology

We understand that technology and software integration is key to your operational efficiencies and success, and ultimately helps you keep your clients and homeowners satisfied. ConnectLive™, our advanced integration technology, seamlessly integrates with your software systems to help accelerate efficiency, reduce costs and provide opportunities to increase your bottom line.

Dedicated Experts to the Community Association Industry

Our operations, products and bankers are both catered and committed to the community association industry, allowing us to better understand the unique challenges and opportunities that face your organization.

Single Point of Contact

Your dedicated banker works to help you with all your banking needs, supported by the deep resources and financial offerings of a nationwide banking company.

Responsive Decision-Making

Our team has the acumen and authority to make prudent lending¹ decisions quickly in an ever-changing environment – with the power to cut through the red tape. Count on us for a smooth, timely process.



Alliance Association Bank®

A division of Western Alliance Bank. Member FDIC.

Turn to us for expert solutions to meet your community association banking needs.

allianceassociationbank.com | (888) 734-4567

¹Loan products are subject to credit approval.



WHAT CUSTOMERS SAY

“We have over 200 bank accounts at Alliance Association Bank (AAB). Thanks to the efficiencies provided by AAB, we are able to have all of our reconciliations accurately completed by the second business day of the month. This allows us to get our financials to our clients much, much sooner, which they love.”

– Dennis Abbott,
CMCA, AMS, PCAM
President, Carolinas
FirstService Residential

